Jet Airways Awarded
India’s Best Airline

2017 TRAVELLERS’ CHOICE™
tripadvisor®
Welcome Aboard
India’s premier international airline
Our flight path: Key Events

- **Apr 1992**: Company incorporated
- **May 1993**: Commenced air taxi operations
- **Jan 1995**: Granted ‘Scheduled Airline’ status
- **Nov 1997**: First purchased aircraft delivered
- **Sep-Oct 1998**: First to introduce NG B737-700s & 800s and ATR72-500 in India
- **Mar 2004**: Commenced international flights (Chennai-Colombo)
- **May 2007**: Introduced First Class suite on Boeing 777-300ER to LHR.
- **Apr 2007**: 100% acquisition of Air Sahara
- **Feb 2007**: Launched country specific, multilingual website and online bookings
- **Sep 2006**: Implemented first codeshare with Qantas
- **Jul 2006**: Inaugurated Maintenance Hangar in Mumbai
- **Apr-May 2005**: Commenced flights to SIN & KUL. Also to LHR with A340 wide body aircraft
Our flight path: Key Events

- **May 2009**: Launched Low fare service, JetKonnect
- **Apr 2013**: Launched Mobile App. Strategic partnership with Etihad Airways
- **Dec 2014**: One brand launch. Offering full service across all flights
- **Feb 2015**: #JetInstant for Twitter launched
- **Mar 2016**: Amsterdam - European hub launch
- **Apr 2017**: Awarded India's No.1 Airline by TripAdvisor
- **Nov 2017**: ECA agreement with Air France and KLM
- **Oct 2017**: Launched Bengaluru - Amsterdam and Chennai - Paris
International Product
Boeing 777 & Airbus A330
First Class

Available on 777s
First Class: Privacy and Luxury

- Private Suite
- 180° flat bed
- 6’ 11” extra-long bed
- 90 inch seat pitch
- Dual sliding doors
- Personal amenity kit
- Feel at home with blanket, duvet, sheet, pillow and loungewear

Available on 777s
First Class: Food and Beverage

- Choice of 5 course gourmet Indian and international meals
- Meeting and dining space for two
- Extensive range of premium alcoholic and non-alcoholic beverages
First Class: In-Flight Entertainment

- 23 inch LCD screen
- Over 650 hours of on-demand entertainment: Hollywood, Bollywood, regional movies, TV shows, music and games
- Bose noise cancelling headphones
- In-seat power sockets

Available on 777s and A330-200
Première

Available on 777s and A330-200
Première: Privacy and Comfort

- Your own private space
- Fully flat 6’ 1” long bed with easy aisle access from every seat
- Built-in massager
- Personal amenity kit
- Premium duvet and blanket with loungewear (on night flights)

Available on 777s and A330-200
Première: Food and Beverage

- Choice of gourmet Indian and international meals with ‘Dine Anytime’
- Range of alcoholic and non-alcoholic beverages

Available on 777s and A330-200
Première: In-Flight Entertainment

- 15.4 inch screen
- Over 650 hours of on demand entertainment: Hollywood, Bollywood, regional movies, TV show, music and games
- In-seat power socket

Available on 777s and A330-200
Première

Available on A330-300
Première: Privacy and Comfort

- 6’ 2.5” fully flat bed
- Pre-programmed seat positions to customize your degree of relaxation
- Latched personal storage space

Available on A330-300

JET AIRWAYS
Première: In-Flight Entertainment

- 12.1 inch screen
- Over 650 hours of on demand entertainment: Hollywood, Bollywood, regional movies, TV show, music and games
- In-seat power socket
Available on 777s and A330s
Economy: Comfort and Convenience

- Ergonomically designed seats for comfort and space
- 32 inch seat pitch
- Ample recline
- Hammock style headrest
Economy: Food and Beverage

- Choice of Indian and international cuisine
- Array of alcoholic and non-alcoholic beverages
- Choice of 7 special meals available on request

Available on 777s and A330s
Economy: In-Flight Entertainment

- 9 inch screen
- Over 650 hours of on demand entertainment: Hollywood, Bollywood & regional movies, TV show, music and games
- In-seat power socket
Première: Comfort and Convenience

- Two abreast seating with extra wide, plush seats
- 40 inch seat pitch
- 6 way headrest for added comfort
- Choice of Indian and international cuisine

Available on select 737s
Première: In-Flight Entertainment

- 9 inch screen
- Over 250 hours of on demand entertainment: Hollywood, Bollywood, regional movies, TV shows, music and games
- In-seat power socket

Available on select 737s
Economy

- Three abreast seating
- 32 inch seat pitch with a 4 way headrest
- Complimentary meals and beverages
- Range of alcoholic and non-alcoholic beverages
- 7 inch screen with over 250 hours of on demand entertainment: Hollywood, Bollywood & regional movies, TV shows, music and games

Available on select 737s
Domestic Product
Boeing 737
Première: Comfort and Convenience

- Two abreast seating with extra wide plush seats
- 40 inch seat pitch
- 6 way headrest
- Gourmet Indian and international meals
Economy

- Three abreast seating
- 32 inch seat pitch with a 4 way headrest
- Complimentary meals and beverages
Network
connecting you seamlessly
Domestic

- 44 destinations
- 600+ daily flights
International

- 20 destinations in 16 countries
- 150+ flights daily
Amsterdam – Our European gateway

Daily from Mumbai, Delhi, Bengaluru and Toronto
From Amsterdam to Europe

Connecting over 55 destinations across Europe with KLM
Codeshares with KLM Royal Dutch Airlines

- 15 points in North America & 55 points in Europe
- KLM Royal Dutch Airlines codeshare on 20 points across

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Codeshares with Air France

- 15 points in North America & 42 in Europe
- Air France codeshare on 12 points across India & Sri Lanka
Codeshares with Delta Air Lines

- Connecting to 17 points in USA & onwards to 10 domestic points in the USA
- Over 200 domestic interline points in USA
- Delta Air Lines codeshare on 21 points across India, Sri Lanka & Nepal
Codeshares with Virgin Atlantic

- Connecting to 9 points in the USA
- Virgin Atlantic codeshare on 16 points across India

**Virgin Atlantic codeshare on 9W**

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Codeshare with Etihad

Beyond Abu Dhabi
Pre-clear U.S. Customs and Board Protection formalities in Abu Dhabi

Map not to scale. Graphic representation only
Transit seamlessly at Mumbai Airport (T2)

- Ranked as one of the world’s top 10 terminals by Skytrax Awards* in 2017
- Jet Airways has daily, direct flights from T2 to 30 cities in India and 18 cities globally
- Spread over 4.4 million sq. ft. with a capacity of over 40 million passengers annually
- Seamless transit between Domestic and International flights from the same terminal

*Source: http://www.csia.in/about-mial/awards-accolades.aspx
Transit seamlessly at Delhi Airport (T3)

- Ranked as the world’s best airport in the 25-40 million passengers per annum category by Airports Council International* 2016
- Busiest airport in the country with a capacity of over 46 million passengers a year
- Seamless transit between Domestic and International flights from the same terminal

Amsterdam Lounge

- Complimentary refreshments
- Healthy snacks and drinks
- Computers with free WiFi and laptop charging facilities
- Fax, telephone, and photocopiers
- International newspapers
- Wellness centre with full-body massage chairs
- Oxygen bar
Our Partners

21 Codeshare Partners
27 Frequent Flyer Programme Partners
61 Through Check-In
107 Interline
JetPrivilege Program

- Globally voted as one of the best in the industry
- 7 million+ members
- Various tier-based benefits and privileges
- 5 membership tiers: Platinum, Gold, Silver, Blue Plus and Blue
- Elite Tier benefits: Excess baggage allowance, lounge access, priority boarding etc.
JetPrivilege: Exclusive benefits and privileges

- Over 150 program partners
- Online reward store for JPMiles redemption across electronics, luggage, travel, home & living, jewelry, watches, health etc*
- Over 1,000 destinations worldwide for JPMiles redemption for award flights
- 19 co-brand cards with 5 banks
- Sub-Programs-
  - MyFamily+: Accumulate and use JPMiles pooled in by all family members
  - Business Rewards+: SME’s can earn JPMiles on business travel and entertainment expenses

*In India only
New Age Services
Exclusives on jetairways.com

- 21 Cashless payment options
- UPI Payment option (1st in Aviation industry)
- Priority Advantage - priority baggage and check-in
- Best Price Promise
- Fare Lock
- Zero cancellation fee within 24 hours
- Seat Select
- Up to 20% discount on Excess Baggage
- Manage Booking
- Exclusive deals

#EveryClickADelight
Mobile Services

- Book flights
- Manage your JetPrivilege account
- Location based offers and updates
- Real-time flight status and notifications
- SMS Services for flight updates
- IVR booking & ticketing
- Check-in
- iWatch: flight alerts & status
- Google Now updates
Self Service check-in and eServices

Self Service check-in
- Web Check-in
- Mobile Check-in
- Kiosk Check-in
- Fast-Track boarding

eServices
- #JetInstant
- Multiple payment options
- Find items left on board
JetEscapes: True Joy True Holidays

Book an all inclusive vacation to over 1000 destinations around the world and earn JPMiles.

Holiday includes:

- Return air travel
- Return airport transfers
- Hotel accommodation with breakfast
- Sightseeing
- Travel insurance (ex-India)
- 5 JPMiles on every USD 1.50 spent (ex-India)
JetEscapes: True Joy, True Holidays

- Short / long duration packages
- Thematic - Adventure, Wildlife, Pilgrim, etc.
- Women only packages
- Overnight corporate packages
- Group movements
- Tailor-made packages
- Exotic packages
- Surprize Holidays
eduJetter : Student Outreach Program

- Free excess baggage up to 69 kg, tagged and checked-in up to the final destination

- Exclusive benefits like free international SIM card, ISIC card etc.

- Connect across Europe, North America, Canada, Australia and New Zealand with partner airlines
Jet Airways GlobalLinker: Digital Platform for SMEs

- Connect to over 70,000 SME professional
- Platform provides advantages to SMEs that are normally enjoyed by big businesses
- A platform for networking opportunities, business friendly tools and exclusive offers for SMEs
- Patented electronic business card
- Exclusive offers on Jet Airways flight bookings
- Offers and deals from affiliate partners

Available in India only
Cargo

- Hubs at Mumbai and Delhi
- Handling of a diverse range of shipments including general Cargo, perishables (fruits & veg), pharmaceuticals, couriers, pets, valuables etc.
- 24x7 contact center
- Real time shipment tracking
Awards & Recognition

Best Airline of the Year (Region – India) at prestigious Trip Advisor Awards, April 2017, at Mumbai

Best Cargo Airline of the Year (Region – India) at prestigious Air Cargo India Conference and Exhibitions Feb, 2016, at Mumbai

International Cargo Airline of the Year at the GMR – IGI Airport Awards 2015

Changi Airline Awards 2015 in the Absolute Growth in Passenger Carriage - South Asia category, in Singapore

JetPrivilege – our frequent flyer program wins Prestigious 7th Loyalty Awards 2014

Just some of our recent awards...(2014-16)